



Monique McQuade, DDS

FAMILY, COSMETIC & INVISALIGN DENTISTRY

We are excited to announce that we will begin a "soft-opening" starting Tuesday, June 16th!

Our goal is to recover patient's past scheduled appointments as quickly as possible. And, to open up for new appointments immediately thereafter. As always, emergencies will be seen as soon as possible.

Our commitment to your safety and well-being is always our first priority. And now, with the COVID 19 challenge, you will notice updated protocols to create the safest possible environment for you during your office visit. We have gone beyond what is recommended for Universal Infection control made by CDPH, OHSA, ADA and the CDC.

NEW INFECTION CONTROL:

- Dental Staff will wear a N95 mask with a level 3 surgical mask over it during aerosol procedures.
- We are wearing scrubs with gowns/white coats that will be replaced between each patient.
- We have a "fogger" that will use Hypochlorous Acid to disinfect the air. Hypochlorous Acid is one of the most potent and natural disinfectants with rapid and prolonged action where viruses, bacteria, fungi and other microbes cannot survive.
- We have Medify Medical Grade Air Purifiers placed in each Operatory to filter out possible viruses/bacteria in the air. Also, our windows will remain open during procedures to ensure fresh air all day.
- A high powered Extraoral suction device will be used to insure your safety during Restorative dentistry.
- A heavy duty filtration system in our HVAC unit will be installed soon.

BEFORE YOU ARRIVE:

- To assure your safety, when we confirm your appointment, we will ask some screening questions to establish that you and everyone in your household is healthy. We request your understanding if we need to reschedule the appointment based on those answers.
- Arrival for your appointment will need to be managed to allow for social distancing. We ask that you **WAIT IN YOUR CAR** and text/call us when you arrive. Please arrive **10 MINUTES BEFORE** your appointment to allow time for the new protocols.
- All patients must wear a mask, scarf, bandana to their appointment. (Due to the extremely limited supply of Personal Protective Equipment we are unable to dispense masks)

WHEN YOU ARRIVE:

- We will have you wash your hands thoroughly or use hand sanitizer; then, gloves will be provided for you to wear during your visit.
- We will take and record your temperature as well as give you a dilute Hydrogen Peroxide rinse.
- Our waiting room and bathroom will be **CLOSED**. Please bear this in mind and plan accordingly.
- We will postpone office visits for patients who are experiencing cold/flu like symptoms. Please self-assess for any such symptoms that might indicate the presence of COVID 19 prior to arrival.

Thank you for your patience, for following these new protocols, and for trusting us to continue providing the level of care you deserve, and safety needed during the COVID 19 pandemic. We look forward to seeing you!

Dr. Monique McQuade, DDS

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